



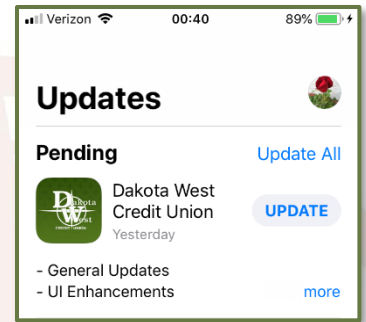
# MY ACCOUNTS ONLINE

## CONVENIENT ACCESS

Dakota West Credit Union provides real-time access to your accounts anywhere, any time. The wide range of online tools are designed specifically to meet the needs of our members. Online access allows you to choose when, where, and how you manage your accounts at your convenience.

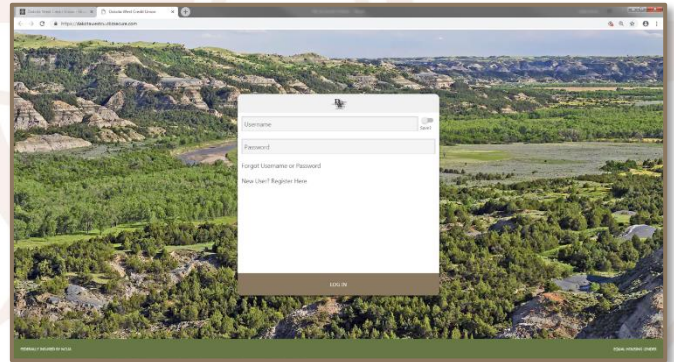
## MOBILE APP

Accessing your accounts from your mobile device keeps you connected to your financial information wherever you go. Designed for simplicity and quick access, our mobile app is free and available for both Android and iOS devices. Visit the Google Play Store or the App Store on your iPhone, Samsung Note, or iPad, then search for **“Dakota West Credit Union”** to download the app and get started. If you are already an online user, you simply enter the same logon, password, and a quick authentication code to access your accounts. Future updates will automatically appear in your app provider when available.



## SMART WEB APP

Most of our members utilize our Smart Web App on their computer, but the design mirrors our mobile app, both in look and functionality. The Smart Web App allows you to view and manage your accounts, and even offers the ability to customize reports in the Account Reporting feature. Nothing to download, simply navigate to our website, [dakotawestcu.com](http://dakotawestcu.com), and select LOGIN on the home page. For the security of our members, an authentication code confirms your login anytime you sign in from a new computer or mobile device or when your computer's IP address changes.



## PASSWORD REQUIREMENTS

When creating or updating your online or mobile password, your password should be between 6-12 characters, contain at least one upper and one lower case letter, one number, and one special character or symbol including most common characters found on your keyboard.

## FEATURES

Whether online or in the palm of your hand, our apps allow you a variety of convenient features including:

- View balances, transactions, and account activity
- Transfer funds between accounts or friends
- Pay bills, pay your Dakota West Credit Union credit card, or make a loan payment
- Set alerts to monitor your balance and usage
- Deposit checks into your accounts
- Apply for a loan
- Reorder checks, download eStatements, and stop payment on checks